



Uganda 7-day Short Subscription Project

April 2025

Customer Facing FAQs

UGANDA

(GOtv Supa, Max, Plus, Value & Lite)

1. What is the GOtv 7-day subscription?

The GOtv Ka Weekie (7-day) subscription lets you enjoy your favourite shows and sports for 7 days at a fraction of the monthly cost. Stay entertained on your terms!

2. Why is GOtv introducing Ka Weekie (7-day) subscriptions?

We're making entertainment more affordable and flexible! Whether you need a quick fix for the weekend or just want to manage your budget, the 7-day subscription is made for you.

3. Which GOtv packages are available for 7 days?

You can subscribe to these GOtv packages for 7 days:

- GOtv Supa Plus
- GOtv Supa
- GOtv Max
- GOtv Plus
- GOtv Value
- GOtv Lite

4. How much does the Ka Weekie (7-day) subscription cost?

Here's a quick look at some Ka Weekie (7-day) prices:

- **GOtv Supa Plus:** UGX 35,000
- **GOtv Max:** UGX 16,000
- **GOtv Lite:** Starting from UGX 5,000

You'll pay around 30% of the full monthly price. For full price details, visit www.gotvafrica.com.

5. How do I pay for my Ka Weekie (7-day) subscription?

It's easy! Simply pay through:

- The **MyGOtv app**
- **USSD** code (e.g., *Dial *206#*)
- Authorized **payment centres** and **merchants**
- Other **self-service platforms**

6. Can new customers sign up for a 7-day subscription?

No. The Ka Weekie (7-day) option is only for **existing** GOtv customers. New subscribers must first activate a full monthly package.

7. Are GOtv add-ons included?

No. Add-ons and extras are **not** included in the Ka Weekie (7-day) subscription. Only your main package will be activated.

8. When does this start?

The Ka Weekie (7-day) subscription is officially available starting **17th April 2025**.

9. Where can I find more information?

Visit www.gotvafrica.com or download the **MyGOtv app** to get started!